

How to use the OptumRx[®] Mail Service Pharmacy

Getting started is simple and easy

Online:

- Log on to **myuhc.com**[®]
- Click on “*Manage My Prescriptions*” and select “*Transfer Prescriptions*”
- Select the medications you would like to transfer to the mail service pharmacy

By mail:

- Ask your doctor for a new prescription for up to a 3-month supply, plus refills for up to one year (if appropriate)
- Go to **myuhc.com** and download an order form
- Mail the new prescription and order form to the address provided

By fax:

- Ask your doctor for a new prescription as described above
- Your doctor can call 1-800-788-4863 for instructions to fax prescription(s) directly to the OptumRx Mail Service Pharmacy (NOTE: Faxed prescriptions can only be accepted from your doctor’s office.)

Once OptumRx receives your complete order for a new prescription, your medications should arrive within ten business days - completed refill orders should arrive in about seven business days. If you need your medication right away, ask your doctor for a 1-month supply that can be immediately filled at a participating retail pharmacy.

Remember: Your doctor’s office can call 1-800-788-4863 and fax your prescription directly to the OptumRx Mail Service Pharmacy.

For more information, call the toll-free member phone number on the back of your health plan ID card or visit **myuhc.com**.



With the OptumRx Mail Service Pharmacy you'll get

The opportunity to save money and time

- ▶ Depending on your benefit plan, you could save money by ordering a 3-month supply of medication. Your medications are mailed to you with standard shipping at no cost to you.

Help managing your ongoing medications

- ▶ You will have 24/7 access to pharmacists who are trained on the medications used to treat a specific condition, such as diabetes. They are available by phone to review your medications for safety. If there is a potential problem, an OptumRx pharmacist will contact your doctor.

OptumRx is an affiliate of UnitedHealthcare Insurance Company.

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Detach card, fold, and reference for new prescriptions

When your doctor prescribes a new medication you will be taking on an ongoing basis, be sure to request **two (2) prescriptions**.

- The first prescription, for a 1-month supply to be filled at your participating retail pharmacy.
- The second prescription, for a 3-month supply with refills, to be filled at the mail service pharmacy. This will allow you to transition easily to mail service and take advantage of possible savings.

