Experience simple, secure, seamless digital access.

Access UnitedHealthcare and Optum® products and services through a secure and consistent digital experience.

Working together, UnitedHealthcare and Optum are creating an integrated member experience that starts with quickly and easily creating a HealthSafe ID™. This new username and password can then be used on any site offering the HealthSafe ID sign-in screen.

Integration of HealthSafe ID is occurring in phases with some members already using HealthSafe ID through the UnitedHealthcare Health4Me® app. Over time, additional websites and mobile apps will use HealthSafe ID.

Introducing HealthSafe ID.

One username. One password.

Features:
- Intuitive registration, sign-in and account recovery.
- Optimized for all devices — smartphones, tablets, laptops and desktop computers.
- Authenticates the user with more security protocols and provides access to eligible websites.
- State-of-the-art digital technology that enables Global Navigation.¹
- Grace period until December 27 provides myuhc.com® users a window of opportunity to create a HealthSafe ID at their convenience.²

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by UnitedHealthCare Services, Inc. or their affiliates.

¹ Global Navigation will launch in mid-November 2017. This new technology will provide a streamlined user experience with seamless navigation between sites like myuhc.com, OptumRx, Live and Work Well, and OptumBank. Global Navigation enables chat, check alerts and notifications, secure messaging, and more, with content accessed the same way, in the same place, on every site.

² HealthSafe ID is required for the launch of Global Navigation. The grace period will not apply if a member has forgotten their User ID or password, or if they access the Live and Work Well website directly.


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